**LAN - KB00950**

Impacted App/Service: LAN

Title: The intranet sites cannot be accessed

Short Description: None of the company intranet sites can be accessed through any browser.

Resolution:

1. Open the Windows Start option.
2. Launch the **Remote Desktop Connect** (RDC) application.
3. On the Computer field, type **129.122.51.26** and click **Connect**.
4. Once the connection to the remote computer is established, login using your administration account credentials.
5. Select the Windows Server Power option from the Start menu and perform a **Restart**.